

SKYROCKET TEAM

We make clients fall in love with your business

Outsourcing of customer service team

Success

Support

Account

We can fill one vacancy of your business or of the whole department cheaper and more qualitatively.

About us



Our clients' indicators:

- Decline in stuff spending up to 50%.
- Decrease in outflow of clients.
- Growth in earnings up to 6-18% in the first year.

Our indicators

- 60+ countries.
- 200+ satisfied customers.
- 2500+ contacts per day.
- Recoupment of connection - 2 months or we give your money back.

What do we come in for?



Customer support

- Spending cuts up to 30-50%.
- Loyalty growth (NSP, satisfaction and resolution of the issue).



Customer research

- Increase of an average cheque.
- Creation of non-competitive value for clients.



Long-term relationship

- Increase in the number of active users.
- Lengthening of co-operation.



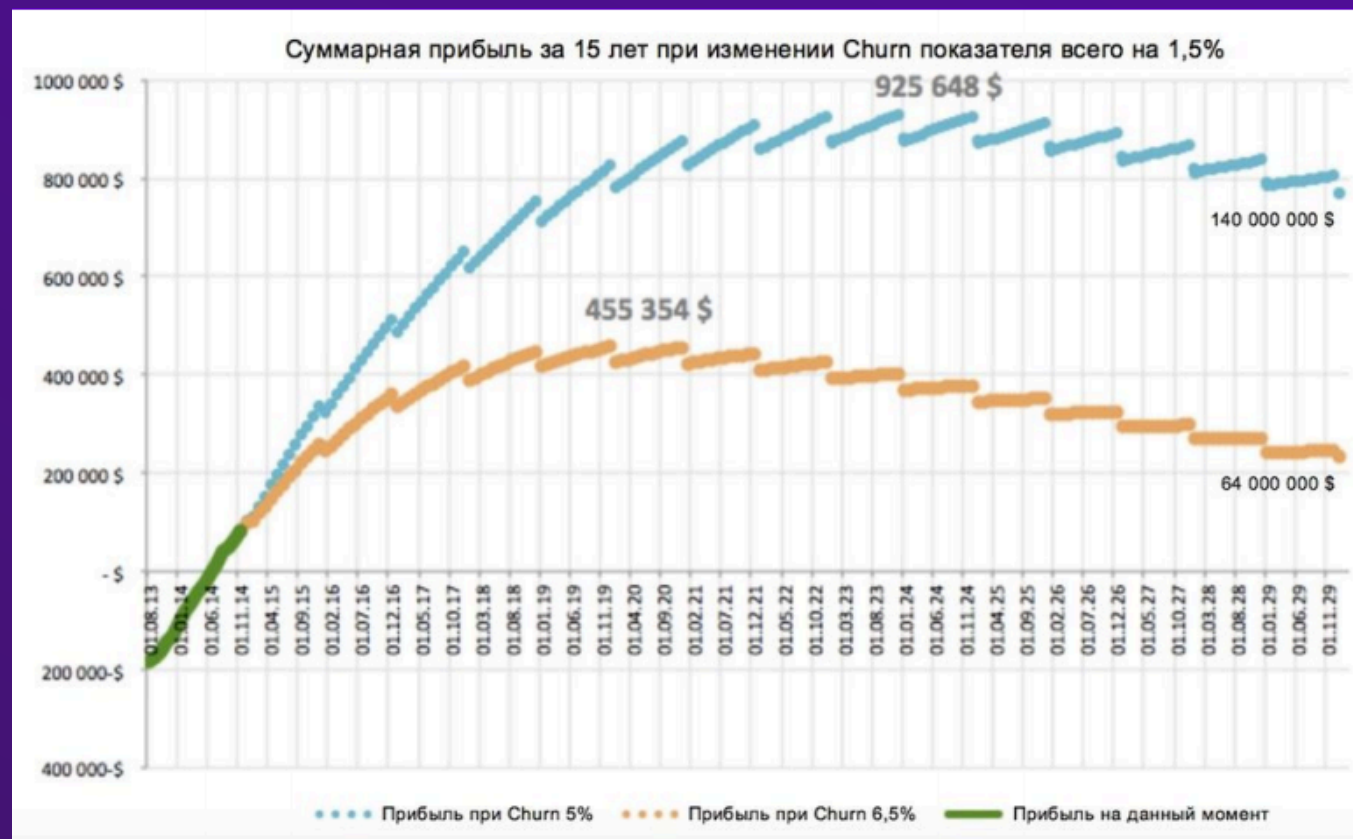
Building reputation

- Additional flow of new clients.
- Work with reviews on the web.

Example: what do we do?

There is an example of a company with a profit of 100 000\$/month on the screenshot and its potential for 15 years.

With a reduction of Churn only for 1.5% - the profit of the company increases in 2.2 times.



Churn (loss of customers)

1. We lose money on attracting customers.
2. Attracting of new customers doesn't pay back.
3. We don't make money on additional sales.
4. The paces of the business development are suffering.

Our work

1. Retention and increasing of client base.
2. Increase in income through retention and additional sales.
3. Research, feedback collection for the development.

Co-operation



CONSULTING

1. Detailed examination and fine-tuning work-with-clients process.
2. Connection and tuning up for work with clients.
3. Creation of a strategy and scripts for work with clients.



OUTSOURCE

1. All paragraphs of CONSULTING.
2. Transfer clients support on our outsource team.
3. Responsibility and reporting for the result of our outsource department.
4. Optimization of supporting processes for growing challenges of your business.



ENTERPRISE

1. Outsource of all work with present clients.
2. Our support team.
3. Our research team and customer relationship team.
4. Build-up client activity and business profit.
5. Active work with reputation.
6. Insight for development of product/service -> business



I'll be happy to meet you and
discuss possible co-operation

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at SkyRocket Team

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Add me on [Facebook](#) ;)