


Technical documentation for Brand Name virtual phone numbers

 This document can be used as a guide on the basic function of Brand Name virtual phone numbers and their communication features.

Product Overview:

Our product provides a robust SIP forwarding solution for handling inbound and outbound calls. It offers seamless integration with various SIP apps, enabling cost-effective, fast, and reliable call management.

Product Objectives:

- To streamline inbound call handling through SIP forwarding
- To facilitate easy integration with SIP apps for efficient outbound and inbound calls
- To provide a comprehensive solution for managing call history and recordings

Product Features:

1. **SIP Forwarding:** Our primary method for delivering incoming calls to the end user, ensuring reliability and speed.
2. **App Integration:** Seamless compatibility with popular SIP apps such as Zoiper, Bria, and Linphone for answering calls.
3. **Multiple Accounts:** Up to 3 SIP accounts can be created for each connected virtual number for free, and more for an additional 5 USD fee, catering to diverse user needs.
4. **User Guides:** Quick links and detailed manuals are provided for easy setup and usage of [SIP apps](#).
5. **Team Collaboration:** Support for multiple accounts for different agents, enabling collaborative call handling.
6. **Call History and Recording:** Logging of all incoming and outgoing calls, with the call recording and playback option.

FAQs:

Q: How many accounts can be created for each virtual number?

A: Up to 3 SIP accounts can be generated for each virtual number connected for free, and more - for an additional fee of 5 USD. We recommend using up to 5 SIP accounts without an IP PBX, and if you require more - check out our [IP PBX packages](#).

Q: Which SIP apps are supported for call answering?

A: Our product is compatible with popular SIP apps such as Zoiper, Bria, and Linphone.

Q: Can I record and playback incoming and outgoing call conversations?

A: Yes, call recordings are available for answering incoming and making outgoing calls. Users can playback or download recordings as needed.