

Artem Onatskiy

Customer Support / Chat Support

Phone: +38099-195-14-24

Email: artemonackij@gmail.com

Location: Poltava, Ukraine

Summary

Dedicated customer support professional with experience in live chat assistance, resolving customer inquiries and improving satisfaction. Strong multitasking ability with high attention to detail. Skilled in problem-solving, data entry, and communication. Focused on delivering fast and accurate solutions while maintaining a positive customer experience.

Experience

Customer Support / Chat Support — ThunderTalk (Ukraine), Remote

Nov 2025 – Present

Provided customer support through live chat, quickly resolving user issues and questions while maintaining high service quality and response speed.

Education

Civil Engineering — Bachelor of Engineering (BEng)

National University 'Yuri Kondratyuk Poltava Polytechnic'

2025 – 2029 | Poltava, Ukraine

High School Diploma — School #1

2014 – 2025 | Zinkiv, Ukraine

Skills

- Attention to Detail — Advanced
- Multitasking — Advanced
- Technical Proficiency — Proficient
- Data Entry — Expert
- Time Management — Advanced
- Chat Support — Expert
- Problem-solving — Expert
- Communication — Proficient

Languages

- Russian — Native
- English — Intermediate