

Bishko Marta

Date of birth: 28.03.1994

City: Lviv

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WORK EXPERIENCE

July 2018 – now

QA Engineer & Support Engineer (English)

Lohika

March 2017 – July 2018

Customer Support Manager (French/English)

Echovox

June 2015 – February 2017

Customer Care Agent

GeeksForLess Inc.

EDUCATION

2015-2017

Master – Lviv National University named after Ivan Franko

- French and English language and literature

2011-2015

Student – Lviv National University named after Ivan Franko

- French and English language and literature

February 2013-June 2013

Student – University « d'Avignon et des Pays de Vaucluse »

Degree « Diplome d'Université Etudes FRANCAISES C1 »

2001-2011

Student – Sokal School №3 specialized in English

2010-2011

Translator – Sokal School №3 specialized in English

- english-ukrainian translation of fiction (degree)

PROFESSIONAL TRAINING

April 2018 - now

Traffic Manager Training

August 2016 - October 2016

Bases of information technologies

Lviv IT School

June 2012 – July 2012

EURO 2012 – volunteer (ukrainian-english translation)

LANGUAGES:

English (upper-intermediate)

French (fluent)

German (elementary)

Ukrainian (native)

COMPUTER SKILLS

Word, Excel, Internet, Access, PowerPoint, Jira, Zendesk, Helpscout, OS-Ticket System

INTERESTS AND HOBBIES

Travelling: France, Germany, Austria, Poland, Slovakia, Bulgaria, Romania, Hungary,

Egypt, Turkey, Switzerland, Belgium

Literature

Sport: Dancing, climbing, boxing, cycling

PERSONAL QUALITIES

Responsible, well organized, competitive, ambitious, good communicator, ability to work under pressure, have good learning skills.